

## Warranty Coverage

NewTek offers a limited one-year hardware warranty on all its video products. For more information about the specific warranty covering your NewTek product, please refer to the warranty provided with your product.

## Product Returns

If you should need to return your product for service, you will need authorization from your product distributor or the service center serving your location. Contact information by region can be found on our [Contact Us](#) web page, or contact NewTek Customer Support directly for assistance. You will be responsible for any costs associated with the delivery to and from the service center in your region (except in Australia and certain other jurisdictions). Your original product packaging should be used for all product returns. If you do not have the original packaging, please mention this when you request service so alternate materials can be arranged.