

NewTek ProTekSM



Premium Coverage. Expert Help. Rapid Response.

Get the ProTekSM Advantage

Your success is our first priority. When critical projects are on the line, access to knowledgeable service and support teams is vital. We understand the importance of the work you do, with ProTek, NewTek's great customer care goes a step beyond:



- 24/7 telephone support
- Escalation to Senior Support until Midnight ET
- Next-business-day product replacement option
- First-priority access in the telephone support queue
- Guaranteed 5-minute-or-less average telephone response
- Guaranteed 4-hour email response
- Two-years of initial coverage, which may be renewed annually

*Available only in the continental US with restrictions.**